

### **Abstract**

Street Lighting System – Urban Local Bodies – Sustainable Operation and Maintenance of Street Light System through Service Provider/Agency/Contractor based on Key Performance Indicators – Orders - Issued.

### Municipal Administration and Water Supply (ME.3) Department

G.O. (Ms) No. 111.

Dated: 17.08.2022.

சுபகிருது வருடம், ஆவணி திங்கள், 1-ஆம் நாள், திருவள்ளுவர் ஆண்டு, 2053

#### Read:-

- 1. G.O.(Ms) No.70, Municipal Administration and Water Supply (ME.3) Department, Dated: 05.05.1998
- 2. From the Director of Municipal Administration letter Roc. No. 21787/2021/EA2-SLS, dated: 09.06.2022.

### ORDER:

In the G.O. read above, orders were issued fixing norms and yardstick for the creation of Wireman and Electrical Helper posts in the Municipal Corporations and Municipalities for the maintenance of street lighting system. The said norms were fixed by the Government during the year 1998. Accordingly, the posts were sanctioned based on existing street lights maintained by the individual Urban Local Bodies.

- 2. The Director of Municipal Administration has stated that many of the sanctioned posts in street light sector are in vacant status after the retirement of individuals. Considering the poor financial constraints of the Municipal Corporations and Municipalities and in order to curtail the recurring establishment expenses due to revision of pay scales within the ceiling of 49% of the total income, the recruitment for the vacant posts were not initiated. Meanwhile, the numbers of street lights have also in the plight of increasing manner due to urban rapid growth.
- 3. He has further stated that nevertheless, it is imperative need to provide sustainable service to maintain the Street light system by means of effective Operation and Maintenance. At this stage, the Commissioners are managing the situation by rendering the service through private service provider on contract basis following Key Performance Index. He has also suggested Key Performance Index for this purpose.
- 4. The Director of Municipal Administration has requested the Government to consider the above facts and to issue orders on the following:-
  - to permit the Director of Municipal Administration to accord permission to the Commissioners of Corporations and Municipalities to engage Private Service Provider/ Contractor / Agency to operate

and maintain the Street Light System on contract basis for a period of three years following the Tamil Nadu Tender Transparency Act, 1998 and Rule, 2000. Once in three years, new tender shall be called to identify the new contractor/service provider /Agency;

- (ii) to engage Private Service Provider/ Contractor / Agency to operate and maintain the Street Light System on contract basis based on the key performance index;
- (iii) to permit to follow the lowest rate among the SoR of Public Works Department or Tamil Nadu Water Supply and Drainage Board or District Collector to prepare estimate and to ascertain the cost, which needs to be incurred towards Operation and Maintenance of Street Light System of Corporations/ Municipalities through service providers / Contractors / Agencies on contract basis;
- (iv) Permission to incur the above said expenditure from Revenue Fund of Urban Local Bodies.
- 5. The Government, after careful examination of the proposal of the Director of Municipal Administration, have decided to accept the same and order, as follows:-
  - (i) The Director of Municipal Administration is permitted to accord permission to the Commissioners of Corporations and Municipalities to engage Service Provider/ Contractor / Agency to operate and maintain the Street Light System on contract basis based on the key performance indicators for a period of three years following the Tamil Nadu Tender Transparency Act, 1998 and Rule, 2000;
  - (ii) Permission is accorded to follow the lowest rate among the SoR of Public Works Department or Tamil Nadu Water Supply and Drainage Board or District Collector to prepare estimate and to ascertain the cost, which needs to be incurred towards operation and maintenance of Street Light System of Corporations/ Municipalities through Service Provider/ Contractor/Agency on contract basis;
  - (iii) Permission is accorded to incur the above said expenditure from Revenue Fund of Urban Local Bodies.
- 6. The Government also order that tasks to be performed and Key Performance Indicators for engaging the service providers, be prescribed by the Director of Municipal Administration.
- 7. This order issues with the concurrence of the Finance Department vide it's U.O. No31670/2022, dated: 18.07.2022.

# (BY ORDER OF THE GOVERNOR)

SHIV DAS MEENA, ADDITIONAL CHIEF SECRETARY TO GOVERNMENT.

То

The Director of Municipal Administration , Chennai – 600 028. Copy to

The Special Personal Assistant to Minister for Municipal Administration, Chennai – 600 028.

The Senior Private Secretary to the Additional Chief Secretary to Government, Municipal Administration and Water Supply Department, Chennai – 600 009.

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Section Officer.



### **Abstract**

Water Supply System – Urban Local Bodies – Operation and maintenance of water supply system through Service Provider/ Agency/ Contractor based on Key Performance Indicators – Orders - Issued.

### Municipal Administration and Water Supply (ME.3) Department

G.O. (Ms) No. 112

Dated: 17.08.2022.

சுபகிருது வருடம், ஆவணி திங்கள், 1-ஆம் நாள், திருவள்ளுவர் ஆண்டு, 2053 Read:-

- 1. G.O. (Ms) No.198, Municipal Administration and Water Supply (ME.3) Department, Dated: 26.10.1998.
- 2. From the Director of Municipal Administration letter Roc. No. 21787/2021/EA2-WS, dated: 09.06.2022.

### **ORDER:**

In the Government Order read above, orders were issued fixing norms and yardstick for the creation of certain posts in the Municipal Corporations and Municipalities for the operation and maintenance of water supply system. The said norms were fixed by the Government during the year 1998.

- 2. The Director of Municipal Administration, in his letter 2<sup>nd</sup> read above has stated that many of the sanctioned posts in water supply sector are vacant after the retirement of individuals. Now, considering the necessity to fulfil the requirements of increased population and increasing water supply demand, the urban local bodies have created additional infrastructures of water supply system.
- 3. He has also stated that due to poor financial constraints of the Municipal Corporations, Municipalities and in order to minimise the recurring establishment expenses due to revision of pay scales within the ceiling of 49% of the total income, while sanctioning the additional staff and workers in the Municipal Corporations and Municipalities as per the norms fixed in the Government Order read above, Municipal Corporations and Municipalities may be permitted to operate and maintain the Water Supply System through Service Providers/Agencies/Contractors based on Key Performance Index. He has also suggested KEY PERFORMANCE INDEX for this purpose.
- 4. The Director of Municipal Administration has requested the Government to consider the above facts and requested following orders:-
  - (i) To permit the Director of Municipal Administration to accord permission to the Commissioners of Corporations and Municipalities to engage

Private Service Provider / Agency/ Contractor to operate and maintain the water supply system on contract basis for a period of three years following the Tamil Nadu Tender Transparency Act, 1998 and Rule, 2000. Once in three years, new tender shall be called for to identify the new operator.

- (ii) To engage suitable Private Service Provider/ Contractor / Agency to operate and maintain the water supply system on contract basis based on the key performance index.
- (iii) To permit to follow the lowest rate among the SoR of Public Works Department or Tamil Nadu Water Supply and Drainage Board or District Collector to prepare estimate and to ascertain the cost which needs to be incurred towards Operation and Maintenance of Water Supply System of Corporations/ Municipalities through Service Provider/ Contractor on contract basis.
- (iv) Permission to meet the above said expenditure from Revenue Fund of Urban Local Bodies.
- 5. The Government, after careful examination of the proposal of the Director of Municipal Administration, have decided to accept the same and order as follows:-
  - (i) The Director of Municipal Administration is permitted to accord permission to the Commissioners of Corporations and Municipalities to engage Service Provider/ Contractor / Agency to operate and maintain the water supply system on contract basis based on the Key Performance Indicators for a period of three years following the Tamil Nadu Tender Transparency Act, 1998 and Rule, 2000.
  - (ii) The Director of Municipal Administration is permitted to follow the lowest rate among the SoR of Public Works Department or Tamil Nadu Water Supply and Drainage Board or District Collector to prepare estimate and to ascertain the cost, which needs to be incurred towards operation and maintenance of water supply system of Corporations/ Municipalities through Service Provider/ Contractor on contract basis.
  - (iii) Permission is accorded to meet the above said expenditure from Revenue Fund of Urban Local Bodies.
- 6. The Government also order that the tasks to be performed and Key Performance Indicators for engaging the service provider, be prescribed by the Director of Municipal Administration.
- 7. This order issues with the concurrence of the Finance Department vide it's U.O. No.31673/2022, dated : 12.07.2022.

# (BY ORDER OF THE GOVERNOR)

## SHIV DAS MEENA, ADDITIONAL CHIEF SECRETARY TO GOVERNMENT.

To
The Director of Municipal Administration , Chennai – 600 028.
Copy to

The Special Personal Assistant to Minister for Municipal Administration, Chennai – 600 028.

The Senior Private Secretary to the Additional Chief Secretary to Government, Municipal Administration and Water Supply Department, Chennai – 600 009.

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Section Officer.



### **Abstract**

Underground Sewerage System – Urban Local Bodies – Operation and Maintenance of Underground Sewerage System through Service Provider/Agency/Contractor based on Key Performance Indicators – Orders - Issued.

### Municipal Administration and Water Supply (ME.3) Department

G.O. (Ms) No. 113.

Dated: 17.08.2022. சுபகிருது வருடம், ஆவணி திங்கள், 1—ஆம் நாள், திருவள்ளுவர் ஆண்டு, 2053 Read:-

- 1. Tamil Nadu Water Supply and Drainage Board, Chennai B.P. (Ms) No. 5 (Operation and Maintenance wing), dated: 22.02.2018.
- 2. From the Director of Municipal Administration letter Roc. No. 21787/ 2021/EA2-UGD, dated: 09.06.2022.

### ORDER:

The Director of Municipal Administration, in his letter 2<sup>nd</sup> read above, has stated that, so far underground sewerage system has been provided in 45 Urban Local Bodies and more Urban Local Bodies are likely to be covered in future. Though the underground sewerage infrastructures are maintained initially by the contractor or by the parastatal agency, the systems have to be maintained by the Urban Local Bodies after taking over the infrastructure for public usage in future.

- 2. He has also stated that due to poor financial position of the Municipal Corporations and Municipalities and in order to minimise establishment expenses within the ceiling of 49% of the total income, creation of new posts for operation and maintenance would further weaken the financial position of the Urban Local Bodies.
- 3. He has further stated that nevertheless, it is imperative need to maintain the basic infrastructure of Underground Sewerage System by means of effective Operation and Maintenance. At this stage, the Commissioners are managing the situation by rendering the service through Service Provider/Agency/Contractor on contract basis following Key Performance Index. He has also suggested KEY PERFORMANCE INDEX for this purpose.
- 4. The Director of Municipal Administration has requested the Government to consider the above facts and to issue early orders on the following:-
  - (i) to permit the Director of Municipal Administration to accord permission to the Commissioners of Corporations and Municipalities to engage Private Service Provider/ Contractor / Agency to operate and maintain the Underground Sewerage System on contract basis for a period of

- three years following the Tamil Nadu Tender Transparency Act, 1998 and Rule, 2000. Once in three years, new tender shall be called for to identify the new operator.
- (ii) to engage suitable Private Service Provider/ Contractor / Agency to operate and maintain the Underground Sewerage System on contract basis based on the key performance index.
- (iii) to permit to follow the lowest rate among the SoR of Public Works Department or Tamil Nadu Water Supply and Drainage Board or District Collector to prepare estimate and to ascertain the cost, which needs to be incurred towards Operation and Maintenance of Underground Sewerage System of Corporations/ Municipalities through Service Provider/ Contractor on contract basis.
- (iv) Permission to incur the said expenditure from Revenue Fund of Urban Local Bodies.
- 5. The Government, after careful examination of the proposal of the Director of Municipal Administration, have decided to accept the same and order as follows:-
  - (i) The Director of Municipal Administration is permitted to accord permission to the Commissioners of Corporations and Municipalities to engage Service Provider/ Contractor / Agency to operate and maintain the underground sewerage system on contract basis based on the Key Performance Indicators for a period of three years following the Tamil Nadu Tender Transparency Act, 1998 and Rule, 2000.
  - (ii) Permission is accorded to follow the lowest rate among the SoR of Public Works Department or Tamil Nadu Water Supply and Drainage Board or District Collector to prepare estimate and to ascertain the cost, which needs to be incurred towards operation and maintenance of underground sewerage system of Corporations/ Municipalities through Service Provider/ Contractor on contract basis.
  - (iii) Permission is accorded to incur the said expenditure from Revenue Fund of Urban Local Bodies.
- 6. The Government also order that the tasks to be performed and Key Performance Indicators for engaging the service provider be prescribed by the Director of Municipal Administration.
- 7. This order issues with the concurrence of the Finance Department vide it's U.O. No31671//2022, dated : 12.07.2022.

### (BY ORDER OF THE GOVERNOR)

SHIV DAS MEENA, ADDITIONAL CHIEF SECRETARY TO GOVERNMENT.

To
The Director of Municipal Administration, Chennai – 600 028.
The Managing Director, Tamil Nadu Water Supply and Drainage Board,
Chennai-600 005

### Copy to

The Special Personal Assistant to Hon'ble Minister for Municipal Administration, Chennai – 600 028.

The Senior Private Secretary to the Additional Chief Secretary to Government, Municipal Administration and Water Supply Department, Chennai – 600 009.

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Section Officer.

